



All booking terms and conditions

- Sales office hours Monday–Friday 9.00am–4.30pm.
- The venue is a cashless, card payment only hotel.
- For all Christmas bookings a non-refundable deposit of £15.00 per person is required to confirm your booking.
- All booking payments are made via bank transfer or debit/credit card direct at the hotel using chip and pin.
- We do not take individual pre-payments for group bookings, payments must be made via contracted booker.
- Final outstanding payment is required four weeks prior to the event.
- Guests must confirm any food allergens in detail when providing final food orders four weeks prior to the event.
- Bedrooms are booked on an advanced purchase basis and are non-refundable or transferable.
- Private event bookings on peak dates will have a minimum contracted value for exclusive function suite use.
- For all our terms and conditions please refer to our website <https://www.telegraph-hotel.com/terms-and-conditions/>
- All monies paid are non-refundable or transferable .
- Prices include VAT at the current rate.
- All menus are subject to change without notice.
- The hotel shall have the right to cancel your booking if required, please refer to our website <https://www.telegraph-hotel.com/terms-and-conditions/>
- Dependant on party size we cannot guarantee to sit your party on one table. This applies to all booking areas.